PAYMENT POLICIES

- 1. All class customers must enroll in Starz Gymnastics' debit/credit card automatic draft.
- 2. Monthly tuition will be drafted between 1st 3rd of each month if payment has NOT been made by the 28th of the month prior by debit/credit card. Team fees, team attire, and any other team related fees will be deducted the evening of the deadline date.
- 3. The authority of draft will remain in full force and effective until Starz Gymnastics and Trampoline Fun Center has received an online notice of withdrawal by the 14th of the month prior to the month of termination. (No phone calls, emails, or texts will be accepted as the online notice, and the notice must be REQUESTED by office staff/owners to be sent to a valid email and submitted ONLINE).
- 4. If online notice is received on the 15th of the month prior to termination or AFTER, customers will be required to pay for the next month.
- 5. If an athlete does not attend during a month, the customer will still be obligated for the next month's tuition and up to THREE months of tuition fees until he/she requests, fills out, and submits an online notice.
- 6. If for some reason the auto draft does not go through at the time of processing, Starz Gymnastics and Trampoline Fun Center will call, email, or text the customer to receive payment and a working debit/credit card for future auto drafts. If the tuition is NOT paid by the athlete's next class, he/she will NOT be allowed to attend until payment is received.
- 7. THERE WILL BE A \$10 PROCESSING CHARGE IF THE CREDIT CARD DOES NOT GO THROUGH AT THE TIME OF AUTO DRAFT. We are required to pay a fee each time payment is attempted. Customers should plan accordingly for the funds to be in their bank accounts (or on their credit/debit cards) at the time of auto draft.
- 8. Customers will be required to authorize Starz Gymnastics to initiate credit entries, and to initiate, if necessary, debit entries and adjustments by automatic draft from the debit or credit draft for tuition, competition fees and team attire. Tuition will be charged between 1 st 3rd of each month and that other fees will be charged as agreed upon by owners.
- 9. Customers will be required to pay a \$40 yearly registration fee upon sign up in addition to a prorated version of the monthly tuition, not to exceed a full month's tuition. These fees are non-refundable once an athlete has attended one class during the month. There are no pro-rate of monthly fees for any reason, with the exception of the athlete's first month if he/she is new.
- 10. The \$40 yearly registration fee will be drafted along with regular monthly tuition once per year during the month of the customer's initial sign-up. (e.g., If you start in June 2021, then each June you continue to attend with us, you will see an additional \$40 drafted from your account.)
- 11. Starz will only accept Master/Visa debit/credit cards.
- 12. If there is an unpaid balance owed to Starz Gymnastics for any amount and my account is assigned to collections, I am responsible for all costs and fees accrued.